

# Our Year in Review

## 2019 - 2020

Not Your Average Public Library - NYAPL

# SAFETY HARBOR PUBLIC LIBRARY



### LEARNING, ENTERTAINING, READING & DOING

**TOTAL CIRCULATION = 211,696**  
12.5% decrease from last fiscal year due to 11 week COVID closure. 2,453 items checked out using curbside pick-up while library was closed.

**E-BOOK CHECKOUTS = 30,778**  
25% increase over last fiscal year

**TOOL CHECKOUTS = 1,304**

### ANSWERING YOUR QUESTIONS

Answered 12,722 questions in person at public services desks & 11,709 questions virtually via email, social media, and phone.

### HELPING OUR COMMUNITY

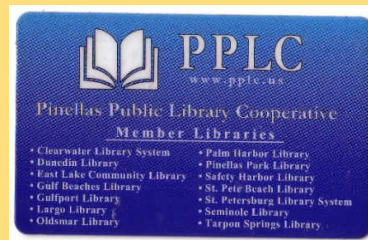
Delivered 1734 items to homebound residents

Mailed 55 letters in two months with the start a new Pen Pal program to ALF residents

Volunteers logged 2297 hours

**ANNUAL LIBRARY VISITORS = 100,414**

**DELIVERED 475 PROGRAMS FOR ALL AGES WITH AN ATTENDANCE OF 15,145**



**16,753 LIBRARY CARD HOLDERS**  
62% of Safety Harbor Residents have a Library Card.

**65,387 database logins for online resources, including Legal Forms, Ancestry, RBDigital, & more.**



**12,297 Computer Use Sessions. 1,890 people assisted.**