

# *City of Safety Harbor*

## ANNUAL REPORT 2020



*CityofSafetyHarbor.com*



# City Clerk

## BY THE NUMBERS

City Commission/CRA/Audit Committee meetings: **34**

Public Record Requests: **225**

Legal Documents Recorded: **219**



# Community Development

## BUILDING PERMITS & INSPECTIONS

In fiscal year 2019-2020, the Building Division received **2,493** building permit applications for review and conducted **3,587** inspections. The permit counter remained open throughout the pandemic to ensure the issuance of building permits.

## BUSINESS TAXES

In fiscal year 2019-20, **1,125** business tax renewal letters were mailed, and **151** new business license applications were received.

## NEW PERMITTING SOFTWARE

In the Fall of 2020, the city changed to a new building permit software, which allowed for several operational improvements for customers and staff, including:

- The on-line scheduling of inspections and submittal of smaller building permit applications
- Data collection in the field for inspections and code enforcement
- The payment of business tax and building permit applications by credit card both in person and on-line

## CODE COMPLIANCE

In fiscal year 2019-2020, City Code Compliance staff responded to **611** requests for assistance for several violation types including illegal signs, building and property maintenance, trash accumulation, illicit discharge, animal violations, and permit violations.

The Code Enforcement Board heard **30** cases.

## FREE TREE GIVEAWAY

On October 19, 2020, residents came by the Public Works Compound to pick up two free trees each. A total of **450** trees were given away for planting to enhance the city's tree canopy.



## STREET TREE PROGRAM

The City planted **6** trees as part of the residential street tree program in 2020.

## NEIGHBORHOOD GRANT PROGRAM

Neighborhood grants were awarded in the 2020 during two cycles for neighborhood project and beautification matching grants, as listed below:



Neighborhood Grants			
Grant Type	Neighborhood	Project Description	Grant Award
<b>Spring 2020</b>			
Beautification	Philippe Bay	Median Landscaping	<b>\$5,919.00</b>
Beautification	Hunting Trails	Right of Way Landscaping	<b>\$4,270.00</b>
Beautification	Cypress Trace N.	Common Area Landscaping	<b>\$2,591.36</b>
Neighborhood Project	Old Harbor Place	Entryway LED Lighting	<b>\$2,631.10</b>
<b>Fall 2020</b>			
Neighborhood Project	Baytowne West HOA	Common Area Fencing	<b>\$10,785.00</b>
Neighborhood Project	Huntington Trails	Tree Lighting in Right of Way	<b>\$2,400.00</b>
Neighborhood Project	Georgetown East Association, Inc.	Fountain with LED Lighting in Common Area	<b>\$9,922.00</b>
Neighborhood Project	The Village of Safety Harbor HOA	LED Lighting in common areas	<b>\$5,000.00</b>
			<b>TOTAL: \$43,518.46</b>

## DEVELOPMENT CASES

During Fiscal Year 19-20, the Planning Division received the following number of cases for review:

- Annexations: **2**
- Conditional Use: **4**
- Community Redevelopment District Waiver: **3**
- Sidewalk Waiver: **3**
- Site Plan: **2**
- Subdivision Plat: **3**
- Variance: **6**
- Zoning Amendment: **1**

# Engineering

## FOLLY FARM NATURE PRESERVE GAZEBO

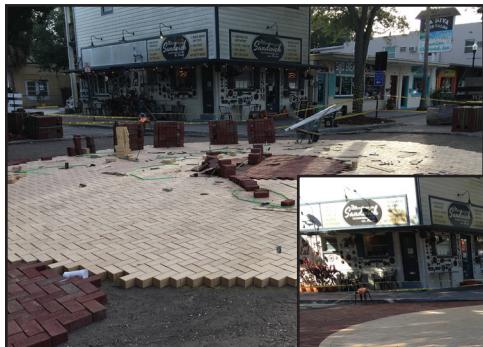
Last year, Mr. George Weiss approached the City of Safety Harbor with his vision of creating a gathering space amenity at Folly Farm Nature Preserve. In August 2019, Mr. Weiss donated **\$25,000** to the City to help create that vision. Fulfilling Mr. Weiss's request, the City purchased a 20-foot wide gazebo kit from Amish Country Gazebos located in Lancaster County, Pennsylvania. The City took delivery of the package in October 2019. Engineering staff and Leisure Services staff collaborated on a final design. In July 2020, construction was completed and included the assembly of the Gazebo structure, construction of a paver patio, installation of an ADA wooden ramp, and installation of a GRASSMAT® walkway. GRASSMAT® is a heavy-duty extruded polyethylene rollout matting system to provide ADA access through the park and leading up to the new Gazebo. The new Gazebo and amenities fulfilled the vision of Mr. George Weiss and offers a distinct setting for various celebrations within Folly Farm Nature Preserve.



## ESPIRITU SANTO SPRINGS & WASHINGTON BRENNAN WATER MAIN REPLACEMENT

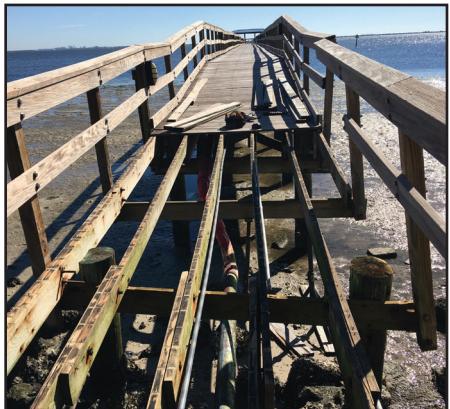
The Espiritu Santo Springs and Washington Brennan Water Main Replacement project designed in 2020, and currently under construction, will replace approximately **11,600** LF of aging water main. Construction began in November 2020. The majority of new water main will be installed via horizontal directional drill to minimize impacts to City roadways, sidewalks, driveway, trees, and other infrastructure. The process consists of drilling a path at the desired location and depth, then pulling the water main into place. Construction will continue through 2021 with an anticipated completion date in December 2021.

## MAIN STREET AT 3<sup>RD</sup> AVENUE BRICK INTERSECTION REPAIR



The construction of the brick intersection rehabilitation project at Main Street and 3<sup>rd</sup> Avenue was completed in November 2020. The Engineering in-house design consisted of a redesign of the intersection, sub-base, and grading to improve the drainage and longevity of the intersection. Improvements included the removal of the existing brick and underlying asphalt, and replacing with 16 inches of base material, a thin sand layer, and larger brick coated with polymeric sand. The improvements allow for better drainage of the intersection. The larger bricks will be less likely to move and the polymeric sand will resist movement of the sand, both of which will provide for longevity to the intersection.

## MARINA PIER EMERGENCY REPAIRS



In November 2020, Hurricane ETA damaged a portion of the pier at Safety Harbor Marina. Engineering coordinated with Augustine Construction to perform immediate repairs of the damaged railing, stringers, and decking for approximately **40** feet starting at the entrance of the Pier. Repairs were completed in two days.

## GREEN SPRINGS WATER MAIN REPLACEMENT

Replacement of approximately **5,200** feet of aging water main was completed within the Green Springs subdivision in March 2020. The project construction lasted one year, and the majority of new water main was installed via horizontal directional drill to minimize impacts to City roadways, sidewalks, driveway, trees, and other infrastructure.

## STREET RESURFACING & MISCELLANEOUS ROAD WORK

The street resurfacing, full depth reclamation, and miscellaneous road work project was completed in December 2020. Work also included sidewalk, handicap ramp upgrades, and curb modifications. Streets included were within the North Bay Hills, Tangelo Grove Village, Brooklyn, Palm View Terrace, and South Green Springs subdivisions.

## LIBRARY ADDITIONAL PARKING

Low impact design parking spaces at the northeast parking lot of the Safety Harbor Library was designed by Engineering and constructed by Morelli Landscaping in December 2020. Seven (7) additional low impact design parking spaces were added that included sand sub-base, turf block and pea gravel with a concrete curb boarder. These spaces will allow for infiltration of stormwater and better drainage conveyance within the parking lot. Additionally, rehabilitation of existing turf block parking within the north parking lot area were included with this project.



## PROGRESS REPORT - DESIGN

• 2nd St S at 6th Ave Intersection Improvements	90% CDs
• 9th Ave N Force Main Replacement	90% CDs
• Bishop and Mullet Creek Erosion Study	Preliminary
• Enterprise Rd and Green Springs Dr Intersection Improvements	Preliminary
• Espiritu Santo Springs and Washington Brennan Water Main Replacement	Design 06/2020
• Folly Farm County Right-of-Way Drainage Improvements	Preliminary
• Folly Farm Drainage Improvements at Entry	Preliminary
• Folly Farm Drainage Improvements on North Lot	Preliminary
• Folly Farm Farmhouse Parking Addition	100% CDs
• Folly Farm Farmhouse Renovations	100% CDs
• Inflow-Infiltration Study	Completed 02/2020
• Main St at 3rd Ave Brick Intersection Repair	Completed 11/2020
• Marina Channel Dredging FY19-20	90% CDs
• Marina Decking and Pile Renovations	Preliminary
• Marina Pier Renovations	Preliminary
• Marina Sidewalk Replacement and Sea Wall Erosion Repair	Preliminary
• N Bay Hills Phase III Water Main Replacement	Preliminary
• N Bayshore Dr Sidewalk Improvements	60% CDs
• Pavement Condition Assessment	Completed 08/2020
• Philippe Pointe Pedestrian Bridge Water Main Replacement	90% CDs
• Pinellas Ave, Melrose Dr and Avon Dr Water Main Replacement	90% CDs
• Safety Harbor Library 2nd Floor Addition and 1st Floor Lighting Improvements	90% DDs
• Safety Harbor Library Parking Improvements (NE Side)	Completed 12/2020
• Sanitary and Storm Sewer Pipe Lining and Sanitary Sewer Manhole Rehabilitation	Completed 09/2020
• SR590 Water Service Laterals to 950 and 960	Completed 12/2020
• Street Resurfacing and Mcellaneous Road Work	Completed 12/2020

## PROGRESS REPORT - CONSTRUCTION

• 7th St S Brick Parking Addition	Completed 01/2020
• City Park Drainage Improvements (Sidewalk)	Completed 01/2020
• City Park Sidewalk Replacement	Under Construction
• Coventry E Cul-de-sac Pavement Improvements	Start 2/2021
• Espiritu Santo Springs and Washington Brennan Water Main Replacement	Under Construction
• Folly Farm Gazebo	Completed 6/2020
• Folly Farm Parking Addition	Completed 5/2020
• Green Springs Water Main Replacement	Completed 03/2020
• Main St at 3rd Ave Brick Intersection Repair	Completed 11/2020
• Marina Emergency Pier Renovations	Completed 11/2020
• Pavement Condition Assessment (Inspect Poor and Very Poor Roadways)	Start 2/2021
• Philippe Pkwy Sidewalk Flume	Completed 01/2020
• Safety Harbor Library Parking Improvements (NE Side)	Completed 12/2020
• Safety Harbor Library Parking Improvements (NW Side)	Completed 02/2020
• Sanitary and Storm Sewer Pipe Lining and Sanitary Sewer Manhole Rehabilitation	Start 02/2021
• SR590 Water Service Laterals to 950 and 960	Start 02/2021
• Street Resurfacing and Miscellaneous Road Work	Completed 12/2020

# Fire Department

## OVERVIEW



2020, the Fire Department had many accomplishments, including one retirement that saw the departure of FF/EMT John Weston who retired after **28** years of great service and dedication to the community, the promotion of Joshua Pennino to the position of District Chief, well as the appointment of Andrew Hawkins to the position of District Chief.

Throughout the year, the department managed their response to the COVID-19 disaster which saw the implementation of new personal protective equipment and response procedures. The department also instituted new safety measures to assist in reducing any unwanted spread of the coronavirus between firefighters. The department deployed one firefighter to assist with the transport of COVID-19 positive patients within Safety Harbor, Clearwater, and Largo. In addition to COVID-19, the department deployed one firefighter to the panhandle to assist in emergency response and recovery following Hurricane Sally in Escambia County. In addition to these disasters, the department kept up with its regular duties of responding to emergency incidents, ensuring department-wide training, as well as continuously editing and improving department-wide policies and procedures.



## OPERATIONS DIVISION

The department continued its pursuit of updating its digital infrastructure. In 2020, the agency began operating with the latest telecommunications equipment in all of their apparatus following the purchase of new mobile data computers. The department also edited its internal purchasing and receiving practices to coincide with the City's new budgeting software, BS&A. With respect to emergency response, the department in late 2020 began to analyze its use and deployment of emergency equipment to ensure rapid response and best customer service.

## TRAINING DIVISION



Fire Department members are responsible for training during every shift. The Training Chief is responsible for providing the materials and tools to help our firefighters gain more insight and experience through fire ground application. While some training remains routine, the Training Chief works at finding ways to help individuals grow in many areas of the department.

The department utilizes an online training platform to assist in the delivery of training and education. These computer-based trainings assist in allotting time for practical applications in the field where crews are able to work through materials online and then see the reality of those scenarios, typically with Captain-led drills. The department trains monthly with area fire departments including Oldsmar, Dunedin, Palm Harbor, Tarpon Springs, and East Lake. Throughout the year, the Fire Department has trained and certified multiple engine driver/operators, truck driver/operators, acting captains, and acting district chiefs.



## TOTAL FIRE DEPARTMENT INCIDENTS: 4,029

- Total Medical: **3,066** (76%)
  - Falls: **494**
  - Pandemic: **424**
  - Vehicle Crashes: **334**
  - Breathing Problems: **191**
  - Sick Person: **148**
  - Cardiac Arrests: **53**
  - Trauma Alerts: **37**
  - Other: **1,385**
- Total Non-Medical: **963** (24%)
  - Fire Alarms: **327**
  - Structure Fires: **169**
  - Gas Leaks: **63**
  - Other: **404**
- T53 Total Responses: **2,360**
- E52 Total Responses: **1,798**

# Human Resources

## OVERVIEW

The City of Safety Harbor's Human Resources Department recruits, develops, and retains a high performing and diverse workforce while fostering a healthy, safe, and productive work environment for the citizens, employees, and their families in order to maximize individual and organizational potential.

## SERVICES

- Classification & Compensation
- Employee Benefits
- Labor Relations
- Onboarding
- Retirement Services
- Risk Management
- Selection & Staffing
- Training & Development
- Wellness
- Workplace Safety
- CPO Liaison



# Leisure Services

## OVERVIEW

The year 2020 experienced the COVID-19 pandemic. Due to the pandemic, the following directives impacted the Leisure Services operations from March through December:



**Citywide special events (over 50+)** canceled March 14, 2020 – December 31, 2020  
**Safety Harbor Little League** canceled season on March 12, 2020  
**All City facilities were closed to the PUBLIC March 17–June 1, 2020** requiring cancellation of all classes, programs, events, trips, childcare, and fitness center closure  
**Pinellas County Schools** closed March 23, 2020 for the remainder of the school year  
**City staff on stay at home orders** March 24 – April 19, 2020 (essential LS staff required to report)  
**Part day summer camps** and core programming resumed on June 1, 2020 with stringent protocols and restrictions on capacity  
**Full day summer camp** began on June 15, 2020 with stringent protocols and restrictions on capacity

During this time of uncertainty, Recreation's COVID reaction for community engagement conducted the following programs while closed to the public:

- \* **Fiona Friday** (Cheer Parades) \* **Calls to Seniors** (Wellness Checks) \* **Calls to Aftercare Participants**
- \* **REAL Fun! Bags** – Activity bags delivered to family doorsteps. Activities included crafts, games, and opportunities for families to make memories together
- \* **REAL Fun! Fitness** - Weekly calendars were emailed to keep participants engaged and continue their fitness program \*
- Email and text support for participants \*
- Virtual Yoga** \* **Virtual Painting** \* **Grad Grams** - Graduation Signs delivered to our grad residents \*
- Safety Harbor Gallery** – Virtual art gallery on website
- \* **Virtual Urban Line Dancing** \* **Talk Show** \* **Social Media Trivia** \*
- Activities with the Easter Bunny** – Painting and work outs \*
- Historical Marker Video Tours** \* **Museum Video Tour** \* **Video: Hurricane Preparedness** \* **Video: Tree Care during Hurricane Season** \* **Fitness Videos and Tips**\*



Once facilities re-opened to the public, safety protocols were incorporated into daily operating procedures and continued until today...



\* Limited **Class Sizes** \* Changed **Traffic Flow** through Facilities \* Changed Youth **Check-In Procedures** \* **Virtual Yoga** - Continued \* Classes Moved **Outdoors** \* SHCC Fitness Center Equipment Blocked Off to Allow for **Social Distancing** in Fitness Room \* **Drive Thru Santa Visits** \* **Masks** Required at Events \* Public Education on **Sanitizing, Masks and Distancing** \* **Revised Museum Tours** \* Senior **Vaccine** Tutorial Classes

## PROGRAM & EVENT HIGHLIGHTS

- **Baranoff Park Dedication** on February 15<sup>th</sup> recognized the completion of the park construction conducted by City staff, the *Heart of the Community* public art piece by Gustavo Ocamposilva and dedicated to Mr. George Weiss, and the SH Kiwanis Club donation of *Follow the Leader* public art addition.
- **First Friday Flicks** at Waterfront Park were a big success bringing out hundreds of residents for a beautiful evening on the water, music and a fun movie to enjoy.
- **Family Campout at Folly Farm** was a unique opportunity for families to tent camp in a local park. Participants enjoyed a campfire, snacks & the quiet of

Folly Farm.



- **Tree Talks & Coastal Conversations** brought like-minded people together to learn about our natural surroundings.
- **Safety Harbor Public Art Tour & Live History Tour** brought new people to tour and visit the city and local businesses.
- **Safety Harbor CC Fitness Center 1-year Anniversary** was celebrated on November 16, 2020. During the celebration, the public art piece by Clayton Schwartz and dedicated to long time youth basketball sponsor, Brady Fisher, was a feature addition after the grand opening.
- **Pickleball** fills the Community Center gym five days a week with excited players and great competition.
- Recreation's **Rec Trac/Web Trac** program registration software successfully completed a large scale system update to a windows based system simplifying the registration & facility rental system.

## HOLIDAYS IN THE HARBOR – 2020 A YEAR TO REMEMBER



- **Sip & Shop Downtown** – Main Street businesses were open late for sippin' & shoppin' into the holidays throughout town. They even got to see the car parade going by.

- **Drive-Thru Santa Visits** – **60** cars visited Santa from a safe distance while still getting a cute picture to remember this different kind of holiday

- **FOX 13's Good Day Tampa Bay's Charley Belcher** featured Folly Farm Nature Preserve with multiple live shots and interviews with Mayor Joe Ayoub, Recreation Supervisor Autumn Reich,

Safety Harbor Garden Club President Gary Sawtelle, and Safety Harbor Common Ground Garden President Julie Brannon



- **Holiday Stroll** had many residents and visitors strolling through the parks and facilities enjoying the holiday decorations

- Preschool Holiday Event at Folly **Christmas in the Woods** was fun for little ones by doing crafts games, stories and snacks at Folly Farm.

- **Explore, Discover, Grow** had Christmas at the Farm. Kids enjoyed a visit with Santa, snow falling, writing letters to Santa, crafts and games at this special Christmas event

### Social Media Marketing Statistics for 2020 Holiday Events:

Posted Event	Site	Likes / Reactions	Shares / Retweets	Comments	Post Clicks	Link Clicks	Other Clicks	Engagements/ Impressions
<b>Harbor Holiday Nights</b>	Facebook	324	84	74	1,218	222	797	1,699
	Nextdoor	5						963
<b>Harbor Lights Car Parade Tour</b>	Facebook	302	73	81	983	267	607	1,438
	Instagram	117		5				
<b>Harbor Lights Stroll</b>	Facebook	331	77	56	745	103	555	1,205
	Twitter	1	1			3		12/156
	Nextdoor	1						355
<b>Tree Lighting</b>	Facebook	163	14	9	248		198	434
<b>Santa Firetruck Tour</b>	Facebook	576	97	71	525		464	1,268
<b>Drive-Thru Santa</b>	Facebook	91	29	11	158	49	128	323
	Instagram	47						
<b>City Decorations Post</b>	Facebook	289	35	16	363		217	703

## FACILITY HIGHLIGHTS

• **Folly Farm Nature Preserve** opened the park restrooms in May then opened the Folly Gazebo special use venue for public rentals in June. Girl Scout Troop #1007 constructed the permanent fire pit to earn their silver award. The fire pit opened for programming and rentals in September. Eagle Scout Troop #600 erected two informational bulletin boards that publicize park programs and events, as well as, feature educational material on park plantings, inhabitants, and photography.

• In partnership with Safety Harbor Rotary Club, the Safety Harbor City Park Bleacher Shade Structures were installed over the ten bleacher seating areas at the five athletic fields in May. The Florida sun affects all ages at various levels, from heat exhaustion to extreme sun burn that can lead to dangerous health risks if unprotected; therefore, efforts were put forth for public safety.

## PARTNERSHIPS

- Safety Harbor Little League
- Safety Harbor Museum of Regional History
- Weiss Family Trust
- Safety Harbor Garden Club
- Florida Sheriff's Youth Ranch
- City of Clearwater Youth Sports Use Agreement
- Pinellas County Schools Joint Use Agreement
- Common Ground Community Garden
- Safety Harbor Boat Club
- Baycare/Mease Hospital
- Duke Energy License Agreement
- Interlocal Recreation Agreement between Safety Harbor, Dunedin, Tarpon Springs, & Oldsmar
- Various local Scout groups

## WHO HELPS US GET IT DONE... BOARDS & COMMITTEES

- Parks & Recreation Advisory Board
- Public Art Committee
- 3<sup>rd</sup> Friday Committee
- Contractual Program Instructors
- Volunteers
- Interns



## BY THE NUMBERS

- **1** Historical Museum
- **1** Community Orchard
- **2** Active Recreation Centers
- **3** Dog Parks
- **9** Playgrounds
- **10+** Staff Nationally Certified
- **12** Historical Markers
- **14** Public Art Pieces
- **20** Active & Passive Parks
- **20+** Licensed Commercial Drivers
- **44** Wet Boat Slips
- **70+** Permanent, Seasonal & On-Call Staff Members
- **135+** Acres of Parkland Maintained
- **176** Summer Camps Offered
- **549** Volunteers
- **1,563** Volunteer Hours Logged
- **8,364** Summer Campers



# Library

## OVERVIEW

Annual Library Visitors = **100,414**

Delivered **475** programs for all ages with an attendance of **15,145**

**16,753** Library Card Holders

**62%** of Safety Harbor Residents have a Library Card

**65,387** database logins for online resources, including Legal Forms, Ancestry, RBDigital, and more.

**12,297** Computer Use Sessions. 1,890 people assisted

## LEARNING, ENTERTAINING, READING & DOING

**Total Circulation = 211,696**

**12.5%** decrease from the last fiscal year due to 11 week COVID closure.

**2,453** items checked out using curbside pick-up while library was closed.

**E-Book Checkouts = 30,778**

**25%** increase over last fiscal year

**Tool Checkouts = 1,304**

## ANSWERING YOUR QUESTIONS...

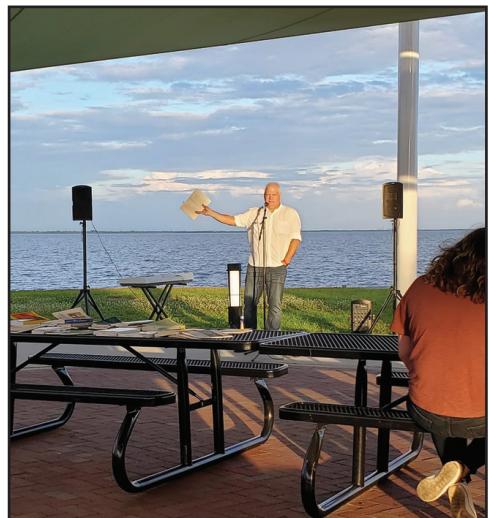
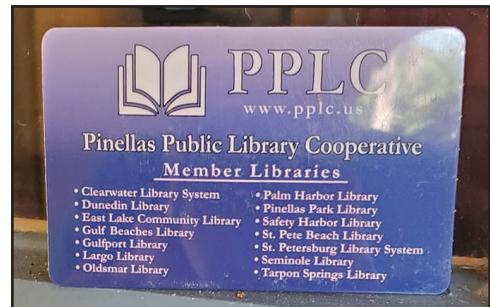
Answered **12,722** questions in person at public services desks and **11,709** questions virtually via email, social media, and phone.

## HELPING OUR COMMUNITY...

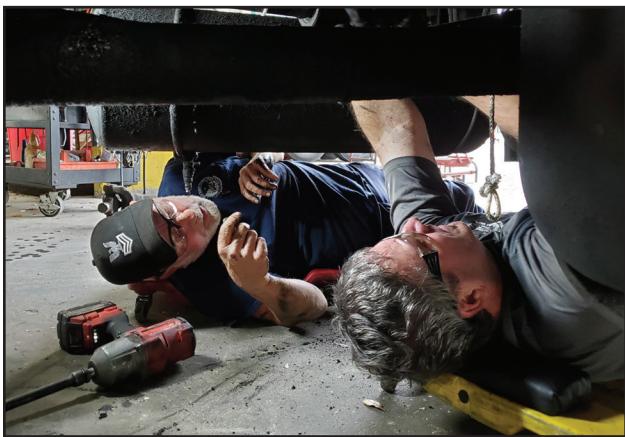
Delivered **1,734** items to homebound residents

Mailed **55** letters in two months with the start of a new Pen Pal program to ALF residents

Volunteers logged **2,297** hours



# Public Works



## FLEET

- Performed **671** preventative maintenance services
- Answered **1** roadside service calls to city vehicles
- Completed **111** small engine repairs
- Replaced and adjusted the brakes on **12** vehicles
- Successfully surplus aged/unusable City equipment and vehicles on GovDeals

## SANITATION

Sanitation services remained constant even during the city's COVID shut down from March 24 through May 13 with help from Public Works staff from other divisions, along with two recreation employees. Yard waste collection was only suspended for 4 weeks during COVID closures.

Sanitation Division partnered up with Recreation for the 2<sup>nd</sup> Annual Shred Event held at Public Works. **455** cars came thru the line.

Responded to Hurricane Eta; assisted in Citywide clean-up efforts. Disposed of **150** Tons of storm debris.

- **1,507.93** tons residential recycling was collected curbside
- **223.78** tons commercial recycling was collected
- **158.88** tons of recycling was collected at the two city drop sites
- Collected **7,931** tons of residential trash
- Collected **3,749.63** tons of commercial trash
- Received **\$3,853.40** in recycling revenue for cardboard, mixed recycling and ferrous metals.
- Sanitation employees were only able to volunteer at **2** of the Pinellas County Chemical Collection events due to COVID shutdowns.





## STREETS

- A total of **360** work orders requests were received and **257** were completed by the Street and Storm water Division.
- **152** cubic yards of concrete used to repair/replace driveways, ADA ramps, curbs and sidewalks.
- Recycling of dirt accumulated as a result of various city projects performed by city staff or city-hired contractors. This process involves the sifting of the material, which separates the debris from the usable soil. The debris is hauled to a dump site and the remaining soil is stockpiled and reused on future city projects. Hauled away **1,053.1** tons of debris from Public Works.

- Removal or trimming of **47** diseased or dead trees.
- Replaced **710** traffic signs due to new federal standards and installed new stop signs.
- Street sweeping debris collected equaled **315.74** tons.
- Completed various asphalt repairs using **42.4** tons of asphalt.
- Prepared for and responded to Hurricane Eta; assisted in citywide clean-up efforts.

## STORMWATER



- Pamphlets, brochures and other informational and educational material are available at City buildings to increase public awareness. Information was also made available on the City's website.
- Placed **230** inlet stencil markers on city-wide catch basins identifying their purpose and importance.
- Maintenance of **26.29** miles of ditches and creeks annually.
- Cleaning and inspection of over **1,486** catch boxes within the city.
- Maintain compliance of permitted stormwater facilities as per SWFWMD requirements in conjunction with Engineering Department inspections.

- Excavated sediment deposits from ditches and reshaped eroded banks.
- Cleaned and inspected **42** outfall structures.
- Completed **21** erosion control or repair projects.
- Street sweeping debris collected equaled **315.74** tons of debris thereby preventing nitrogen, phosphorus, and other trash and debris from entering the stormwater system and polluting the waterways.
- Prepared for and responded to Hurricane Eta; assisted in citywide clean-up efforts.

## WATER/WASTEWATER

- Completed North Bayshore Lift Station, pump start up Sept. 4, 2020.
- Prepared for and responded to Hurricane Eta; assisted in citywide clean-up efforts.

- **6,963** feet of sewer line was cleaned
- **1,983** locates were done
- **434** meters were replaced
- **510,992,800** gallons of sewer flow
- **395,204,000** gallons of potable water

